



Return Policy

All sales on www.shrinkit-inc.com are **final** with the following exceptions:

- **Defective or damaged products**

Contact us directly at 800-227-3998 or email us to initiate a return in this instance. All defect and damage claims must be made within 14 days of delivery.

If damaged upon arrival, you have the right to refuse the order. Call Shrinkit Customer Service at 800-227-3998 between the hours of 8AM – 6PM EST Monday through Friday to report product damaged upon delivery.

FREIGHT ORDERS MUST BE INSPECTED BEFORE RECEIVING ANY PRODUCTS SHIPPED ON COMMON CARRIERS. CLAIMS *WILL NOT* BE PAID IF FREIGHT BILL IS SIGNED AS RECEIVED IN GOOD CONDITION.

- **Shipper error**

If an error has been made in shipping and you have received the incorrect product(s), please call 800-227-3998 to initiate a claim. All errors and shortage claims must be made within 14 days of delivery.

***A COPY OF THE PACKING SLIP OR THE CUSTOMER RECEIPT MUST ACCOMPANY ANY AND ALL RETURNS*
*NO RETURNS WILL BE ACCEPTED WITHOUT THESE DOCUMENTS ***

Refunds will be issued in the original form of payment within 5 - 7 business days of receiving the returned item(s) at our warehouse.

Ship all authorized returns to the following address:

Shrinkit Michigan, LLC
Online Returns
315 Washington Street
Manistee, MI 49660

Cancellation Policy

Most orders you place with Shrinkit, Inc. enter the shipping process fast so we can get your items to you as soon as possible.

- **If your order hasn't shipped:** You can cancel the order by contacting Shrinkit Customer Service at 800-227-3998 8AM – 6PM EST Monday through Friday for information on cancelling orders.
- **If your order has already shipped:** Since orders in the shipping process cannot be modified, you'll need to refuse delivery and contact Shrinkit Customer Service at 800-227-3998 8AM – 6PM EST Monday through Friday. **You will be responsible for all associated shipping charges.**

Refunds will be issued in the original form of payment within 5 - 7 business days of receiving the returned item(s) at our warehouse.

For any questions regarding any of our policies, please feel free to call 800-227-3998 or email us at shrinkit1@gmail.com.



103 North Wood Ave.
Linden, NJ 07036

P: (800) 227-3998
P: (908) 486-3533 (Outside U.S.)
F: (908) 486-4084

www.shrinkit-inc.com