Inclement Weather Policy

To Our Clients and Visitors:

With the coming of winter here in northern Michigan we wanted to inform you about our inclement weather policy and our communications during bad weather.

We make decisions about closing based on reports from the National Weather Service and the State Police. While school closings may be an indication of difficult conditions, we do not follow a school schedule. We try to achieve a balance between keeping our services accessible and safety concerns for our clients and staff. When we believe that conditions would make travel to the office dangerous or very difficult, we will close the office.

In most cases we will call you to tell you that we will be closed during the time of your appointment. However, we are not always able to reach you or to leave a message. If you have not heard from us and you are wondering if we will be open, please call the office at 231-947-2255; we will leave a message on the voice mail if we are closed. You can also check our website at www.pinerest.org/traversecity.

If we have had to cancel your appointment and you do not have another one already scheduled, we will be calling you to make new arrangements once the office is again open.

An unscheduled closing of our office is never convenient. We understand that our service is valuable to you, and that missing an appointment can be difficult. We apologize for any problems that this causes. Unfortunately it is one of the negative consequences of life here in beautiful northern Michigan.

If you have questions about this policy, please do not hesitate to talk with your clinician.

Sincerely,

Bill Paxton
Director of Northern Michigan Services