

Case Managers

- Case managers will participate in a number of activities for the client (injured party). These activities may include such things as: setting up appointments for physicians, physical and/or occupational therapy, participate in obtaining specialty products from durable medical equipment companies and specialty vendors, and help obtain medications. Many case managers have limited experience with home modification cases. However, there are some case managers that specialize in catastrophic injuries who become heavily involved with home modification projects. One should always know who the case manager is advocating for, the client or the insurance company.